



RE-Source

European platform for corporate
renewable energy sourcing

2020

7-11 December
Online

RE-Source 2020

Terms & Conditions

These terms and conditions apply to the registration to the event organised by WindEurope asbl/vzw and SolarPower Europe – RE-Source 2020. The registration service will be performed on our behalf by D2i Systems; the online streaming platform is hosted by B2Match.

By registering to attend RE-Source 2020 yourself or on another's behalf, you are agreeing to the following terms and conditions, please read these carefully:

You can register to the event online: <https://event.resource-platform.eu/>

We cannot take responsibility if bookings made by other methods do not reach us. When you book online you will automatically receive your registration confirmation by e-mail once you have completed and paid your registration. If you have not received this e-mail, please contact our RE-Source Registration secretariat c/o D2i Systems at helpdesk@d2isystems.com or call the helpdesk for assistance: +44 151 649 5159.

If you do not receive an e-mail containing your access to the online platform 2 days before the event, please check your spam folder. If you still do not see the access e-mail, please send an e-mail to events@windeurope.org.

We accept and process registrations on the basis that you have followed all the internal procurement procedures of your organisation and you will be charged accordingly. By registering, you are also confirming that the information you submit is accurate and complete.

Registrations are made at your own risk and we cannot take responsibility for registrations booked in error. This responsibility lies with your organisation or you if you are booking as a private individual. Furthermore, WindEurope, SolarPower Europe and D2i Systems will not refund the registration fee or any other costs should you register in error and fail to cancel with adequate cancellation notice.

Participation in the early registration contest

You will only be eligible once WindEurope receives your confirmed registration form and your full payment. Free registrations will not be eligible. The system will time stamp each registration to establish the first 200 registrations. Only people based in Europe would be eligible for the beer due to customs regulations. You agree that the beer will be sent to the provided address.



Minimum age

Registration and/or admittance to RE-Source 2020 shall be limited solely to participants who are 18 years of age or older, due to current health and safety regulations and legislation in effect. Any registration by anyone who is under 18 is unauthorized and in violation of these Terms and Conditions and will automatically result in the forfeit of their registration. You hereby accept that identification is to be provided upon request. By registering to the event you represent and warrant that you are 18 years of age or older, and that you agree to and to abide by all of the Terms and Conditions.

Name change

Name change is permitted at any time and at no cost. The substitute must work for the same company as the original registrant, must be in the same registration category (or additional fees may apply) and invoicing information must stay the same. Name changes must be notified in writing to the [Registration Secretariat](#) along with full contact details of the substitute.

Categories with reduced registration fees

Members

Only direct members of WindEurope and SolarPower Europe, having paid their 2020 membership fees can benefit from the member registration price. If your company/organisation is not a member yet and would like to benefit from the discount, please submit your membership application before registering. The processing period for new membership contracts is two weeks. If the membership status is not valid at the date of registration (either due to non-payment or to the contract processing period), the non-member fee will be charged. Any reimbursements will be made only after receipt of the membership payment.

Discount code

Any discount code must be applied at the time of registration and may not be applied retroactively once the registration has been completed. The discount code will be valid only if the registration and payment terms have been met. If the invoice is not paid on time, the discount arrangements lapse automatically. Discount codes may not be combined and are not transferable.



Payment methods

Credit card (recommended method)

- Accepted credit cards: Visa and MasterCard.
- The online registration system uses secure encryption to protect your card and personal details.
- You will receive an invoice via the confirmation e-mail upon completion of your registration.
- The access to the online platform will not be given unless registration fees have been paid.
- Payment should be made, in EUR only
- Please note that the merchant name that would appear on your credit card statement would be "D2i Systems".

Cancellation/refund policy

Cancellations must be notified by e-mail to the [Registration Secretariat](#) and will be subject to the following conditions:

- Cancellation received on or before 15/11/2020: refund of fee minus a cancellation fee of 75 EUR.
- Cancellation received after 15/11/2020 or no-shows: no refund possible and registration fees may not be transferred to a different WindEurope or SolarPower Europe event.

Any applicable refund will be processed after the event.

Any refund to credit card payments may only be credited back to the original credit card and cannot be refunded to a different card or bank account

VAT

Registration to this WindEurope online event falls into the normal B2B & B2C rules. Please refer respectively the article 52 and 54 of the EU VAT directive 2006/112/CE.

The VAT number used for this event will be BE0476915445.



Invoice

If you pay by credit card, you will access your legal tax invoice via the confirmation e-mail you will automatically receive upon completion of your registration.

Note: The invoice will be issued using the invoice details you will provide on the registration form. Please make sure you provide us with the correct information. An administrative fee may apply if an invoice has to be re-issued due to changes in the invoicing information.

Photographs and videos

WindEurope and SolarPower Europe reserves the right to photograph and videotape the conference and social events in Amsterdam and all its attendees and to use these photographs and videos in any internal and external communication related to WindEurope, SolarPower Europe including, but not limited to, its websites and mobile applications, social media pages, event daily newspapers, conference programme, newsletters, publications and annual reports.

By registering for the event, the registrant explicitly agrees to the use of his/her image in any WindEurope or SolarPower Europe publicity material without any compensation in perpetuity. Any personal data will be solely used in accordance with current EU and Belgian data protection legislation and will not be disclosed to a third party without the Registrant's prior written consent.

Data protection

By registering for this event, you (the registrant) agree that your personal data will be processed by WindEurope (40 Rue Belliard, 1040 Brussels, Belgium), SolarPower Europe (69-71 Rue d'Arlon, 1040 Brussels, Belgium), D2i Systems Limited (41-43 Basement, Hamilton Square, Birkenhead, Merseyside CH41 5BP, United Kingdom) and B2Match GmbH (Vally-Weigl-Gasse 5/456, 1100 Vienna, Austria) for registration and handling purposes, as well as to send you information in connection with all WindEurope and SolarPower Europe's events. Any personal data will be solely used in accordance with current EU and Belgian data protection legislation and will not be disclosed to a third party without the registrant's written consent. If you do not submit the data indicated as "required", we cannot complete your registration. Please refer to WindEurope Data Protection Policy that can be consulted at: <https://windeurope.org/privacy-policy/>



Disclaimer

WindEurope and SolarPower Europe may not be held responsible for any loss, injury or damage to any property, whatever the cause may be in relation to this event. Liability of persons and enterprises providing means of transportation or other services, however, remains unaffected.

WindEurope and SolarPower Europe reserves the right to amend, postpone or withdraw the event for any reason should any circumstances arise that are outside WindEurope and SolarPower Europe's control (i.e. *force majeure* including, but not limited to, fire, flood, strikes, labour disputes, war, blockades, riots, acts and/or threats of terrorism and the unavailability of means of transport). WindEurope and SolarPower Europe will endeavour to amend or postpone the event but shall not be held responsible for any costs, damages or expenses incurred by registrants.

There may be circumstances that affect you that are beyond WindEurope and SolarPower Europe's control such as *force majeure* (please see above). In these instances, the decision and responsibility to attend or not rests solely with you and we are unable to refund registration fees for events that take place despite the circumstances.

In cases falling outside of *force majeure*, WindEurope and SolarPower Europe will try to provide adequate notice should WindEurope and SolarPower Europe have to cancel or amend an event but reserves the right to amend or cancel an event at any time without liability for any travel, registration or accommodation or other costs.

Any travel/accommodation costs incurred are entirely the registrants' responsibility. WindEurope and SolarPower Europe does not accept any liability for reimbursement of travel costs unless otherwise stated.

All issues, questions and disputes concerning the validity, interpretation, enforcement, performance or termination of this Collaboration Agreement shall be exclusively governed and construed in accordance with Belgian law. All disputes shall be submitted to the exclusive jurisdiction of the Dutch speaking courts of Brussels, without prejudice to WindEurope and SolarPower Europe's right to initiate proceedings under the laws and before the courts of the registrant's registered office in the event that any sums are due by the registrant to WindEurope and SolarPower Europe.